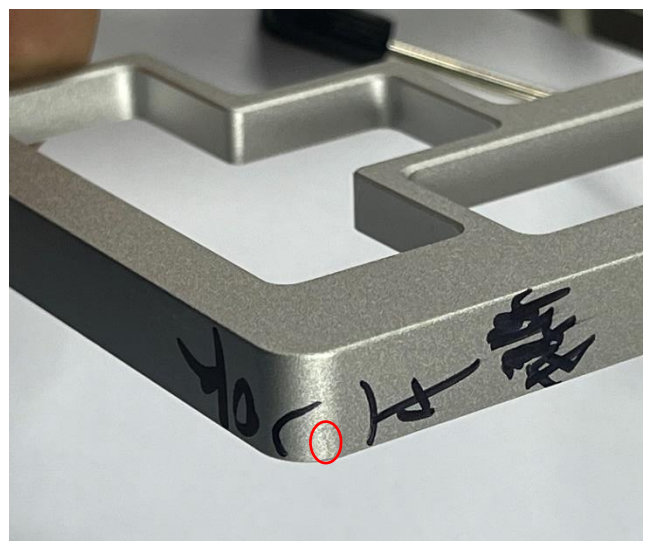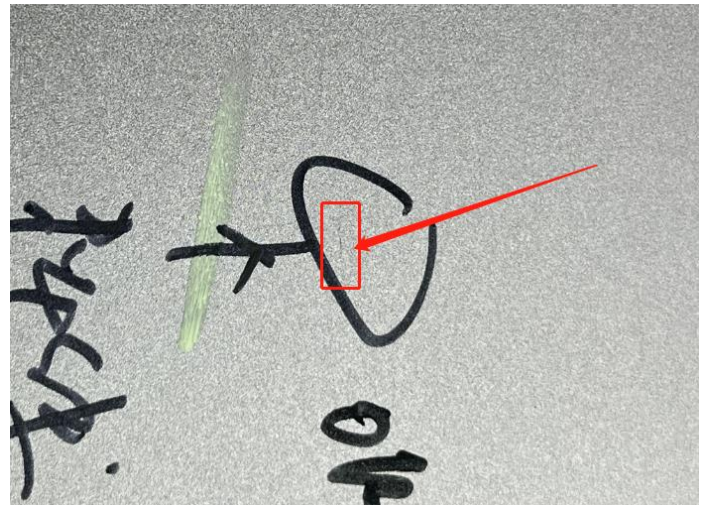# MonsGeek M Series QC Disclaimer

MonsGeek M series is a budget-friendly DIY keyboard kit made of aluminum.

We want to make sure that our customers understand what to expect when receiving the MonsGeek M series kit. As a budget keyboard, certain compromises have been made on the finish quality to balance the performance and cost. As a result, we would like to provide a QC disclaimer for the MonsGeek M series kit.
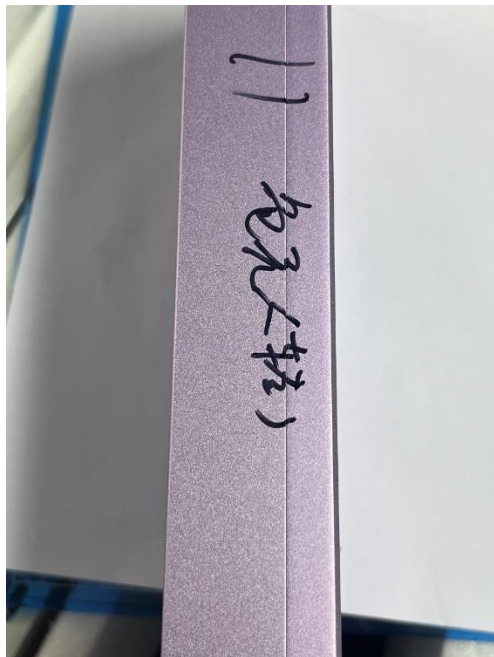
Example of acceptable finishes for the MonsGeek M series kit

1. Minor scratches, dings, or scuffs on the surface of the aluminum frame or plate
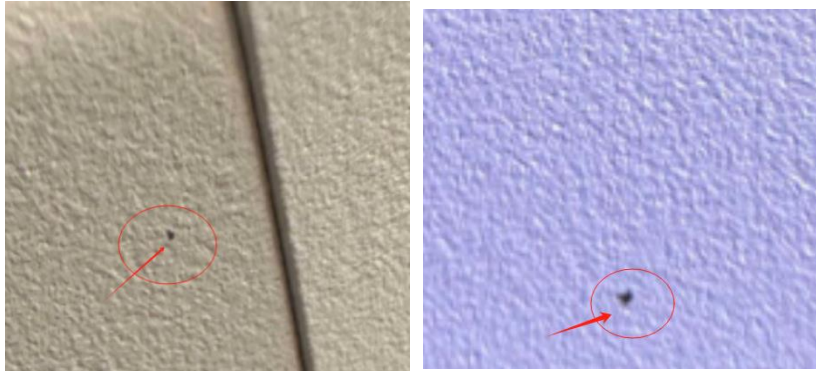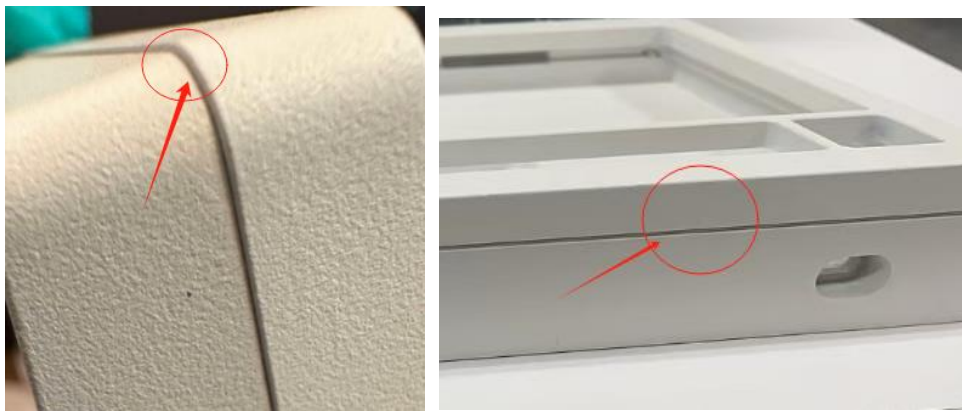
2. Slight color variations

3. Interior cosmetic imperfections that are not visible during assembly and do not affect the functionality of the kit

4. 1-2 minor imperfections in the paint on the cases for spray coated CNC aluminum
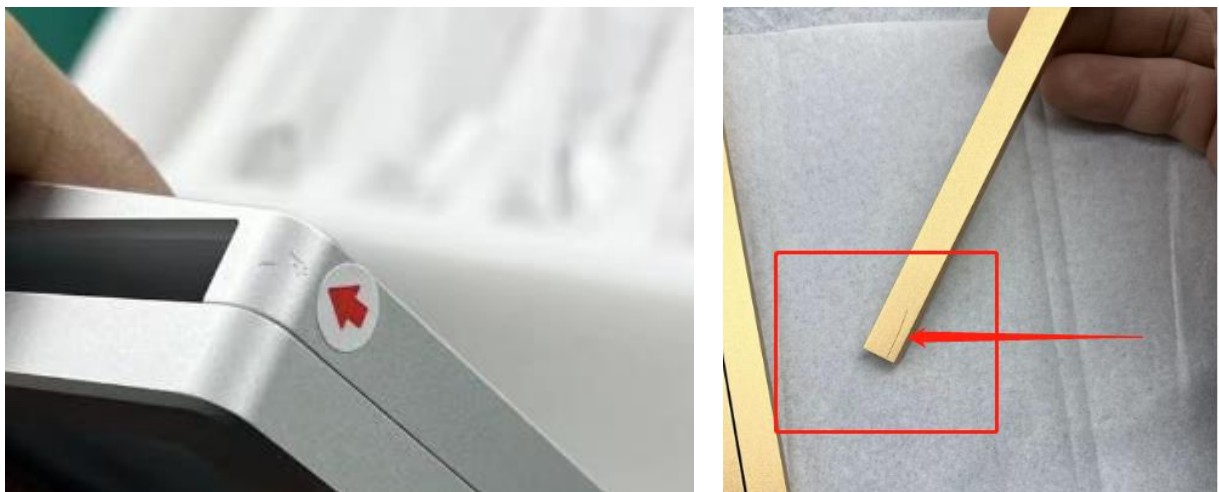

5. Please allow up to 0.3cm of misalignment between the top and bottom cases due to design variations

Examples of finishes that are not acceptable and will be considered as defective

1. Large, deep scratches or dents that compromise the structural integrity of the kit

2. Significant anodizing defects that affect the functionality or durability of the anodized aluminum CNC kit

We strive to provide high-quality products and customer satisfaction is our top priority. If you receive a MonsGeek M series kit with defects that fall outside of our acceptable finishes from our global website, please contact us via support@monsgeek.com immediately. For purchases made through other channels, please reach out to them directly for further assistance.

Thank you for choosing MonsGeek and happy DIY building!